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### **COMMUNIQUE nr 3, 2014**

In July 2014 HQA released the results of its 10<sup>th</sup> annual Report on Clinical Quality in the South African Medical Schemes Industry. Fourteen medical schemes participated, representing more than 50% of medical scheme insured lives in South Africa. Some significant trends over the last four benefit years were reported.

The results were presented as part of a Clinical Quality Conference, hosted by HQA. It was well attended by HQA's members and other relevant stakeholder groups such as HASA, IPA Foundation, SAMA, CMS, Pharmaceutical Industry, etc; some very important debates were held regarding the value of clinical quality measures, how healthcare providers can work together to improve quality as well as discussion on the underlying reasons for some low scoring areas.

The annual review process of the HQA indicators, which is performed by HQA's CAB ( Clinical Advisory Board), is underway. The review process, that has been developed over a period of years, is very robust. Where relevant and practical sub-groupings of indicators will be discussed with the applicable provider industry bodies. This is aimed at better aligning the interests of medical schemes, managed care organisations and providers.

The password protected website for participants' quarterly updates is in the testing phase and should be rolled out in the near future. All HQA's current participants shall soon be contacted in this regard.

Presentations of the 2014 HQA Scheme Reports are currently underway and should be completed before end November 2014.

At the AGM that was held on 29<sup>th</sup> July 2014 Dr Bobby Ramasia was elected as a new member of the HQA Board. Mr Bruce Dickson, Mrs Marie van der Merwe and Drs Brian Ruff and Buddy Modi were re-elected and Dr Rajesh Patel was re-appointed. Dr Roshini Naidoo has been re-appointed as an alternate director to Dr Ruff. Dr Francois Griesel and Mr Bruce Dickson have been re-elected as Chairman and Vice-Chairman of the Board.

I am looking forward to continue working with you on the very important matter of clinical quality measurement and improvement.

Your support is appreciated.

Kind regards,

Louis Botha CEO HQA